



2764
2161

Electronic Filing System (EFS) Data
Electronic Patent Application Submission
USPTO Use Only

EFS ID: 19706
Application ID: 08919450
Title of Invention: SYSTEM AND METHOD FOR
COMPUTER-AIDED TECHNICIAN
DISPATCH AND COMMUNICATION
First Named Inventor: Clifford Harrison
Domestic/Foreign Application: Domestic Application
Filing Date: 1997-08-28
Effective Receipt Date: 2002-11-08
Submission Type: Information Disclosure Statement
Filing Type: null
Confirmation Number: 7440
Attorney Docket Number: 10547.15US1
Digital Certificate Holder: cn=Robert E. Browne, ou=Registered Attorneys, ou=Patent and
Trademark Office, ou=Department of Commerce, o=U.S.
Government, c=US
Certificate Message Digest: 3EK5hej05yL94wEovis1Ew==

RECEIVED
NOV 14 2002
GROUP 3600





TRANSMITTAL FORM

Electronic Version 1.0.3

Stylesheet Version: 1.0

Submission Type: Information
Disclosure Statement

Application Number: 08/919,450
Attorney Docket Number: 10547.15US1

SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND COMMUNICATION

First Named Inventor: Mr. Clifford A. Harrison

SUBMITTED BY

Name: Mr. Gary R. Jarosik
Registration Number: 35,906
Electronic Signature Mark: Gary R. Jarosik
Date Signed: 20021108

RECEIVED
NOV 14 2002
GROUP 3600

I certify that the use of this system is for OFFICIAL correspondence between patent applicants or their representatives and the USPTO. Fraudulent or other use besides the filing of official correspondence by authorized parties is strictly prohibited, and subject to a fine and/or imprisonment under applicable law.

I, the undersigned, certify that I have viewed a display of document(s) being electronically submitted to the United States Patent and Trademark Office, using either the USPTO provided style sheet or software, and that this is the document(s) I intend for initiation or further prosecution of a patent application noted in the submission. This document(s) will become part of the official electronic record at the USPTO.

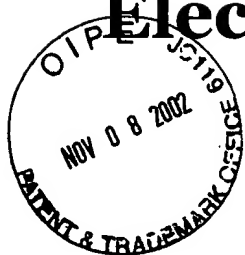
Attached Files:

us-information-disclosure-statement

CSG2ids.xml

Comments:

This is Part 2 of the resubmission of this Information Disclosure Statement.



Electronic Information Disclosure Statement

SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND COMMUNICATION

Application:



08/919450

Confirmation: 7440

Applicant(s): Clifford Harrison

Docket

10547.15US1

Number:

Group Art

Unit:

Examiner: Nguyen, C.

RECEIVED

NOV 14 2002

GROUP 3600

search string: (5339435 or 5553239 or 5136291 or 5541991 or 4951192 or 4864569 or 4809170 or 5291598 or 5293422 or 5450593 or 5263147 or 5504814 or 5552776 or 5276869 or 5204812 or 5307495 or 5073933 or 5339403 or 5251317 or 5469556 or 5297283 or 5136712 or 5129084 or 5043878 or 4459678 or 4484304 or 5335346 or 5450581 or 5539906 or 5271007 or 5428795 or 5469576 or 5237691 or 5499371 or 4742467 or 5295222 or 5187788 or 5339433 or 4390968 or 5220501 or 5408652 or 5524253).pn.

US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

init	Citation No.	Patent Number	Date	Bar Code	Patentee	Class	Subclass
	P01	5339435	1994-08-16		Lubkin et al.		
	P02	5553239	1996-09-03		Heath et al.		
	P03	5136291	1992-08-04		Teague		

P04	5541991	1996-07-30	Benson et al.
P05	4951192	1990-08-21	Chase, Jr. et al.
P06	4864569	1989-09-05	Delucia et al.
P07	4809170	1989-02-28	Leblang et al.
P08	5291598	1994-03-01	Grundy
P09	5293422	1994-03-08	Loiacono
P10	5450593	1995-09-12	Howell et al.
P11	5263147	1993-11-16	Francisco et al.
P12	5504814	1996-04-02	Miyahara
P13	5552776	1996-09-03	Wade et al.
P14	5276869	1994-01-04	Forrest et al.
P15	5204812	1993-04-20	Kasiraj et al.
P16	5307495	1994-04-26	Seino et al.
P17	5073933	1991-12-17	Rosenthal
P18	5339403	1994-08-16	Parker
P19	5251317	1993-10-05	Lizuka et al.
P20	5469556	1995-11-21	Clifton
P21	5297283	1994-03-22	Kelly, Jr. et al.
P22	5136712	1992-08-04	Perazzoli, Jr. et al.
P23	5129084	1992-07-07	Kelly, Jr. et al.
P24	5043878	1991-08-27	Ooi
P25	5265221	1993-11-23	Miller
P26	5018096	1991-05-21	Aoyama
P27	5218701	1993-06-08	Miyazaki
P28	5113519	1992-05-12	Johnson et al.
P29	5305440	1994-04-19	Morgan et al.
P30	5560008	1996-09-24	Johnson et al.
P31	5544303	1996-08-06	Maroteaux et al.

P32	5179657	1993-01-12		Dykstal et al.
P33	4459678	1984-07-10		McCaskill et al.
P34	4484304	1984-11-20		Anderson et al.
P35	5335346	1994-08-02		Fabbio
P36	5450581	1995-09-12		Bergen et al.
P37	5539906	1996-07-23		Abraham et al.
P38	5271007	1993-12-14		Kurahashi et al.
P39	5428795	1995-06-27		Johnson et al.
P40	5469576	1995-11-21		Dauerer et al.
P41	5237691	1993-08-17		Robinson et al.
P42	5499371	1996-03-12		Henniger et al.
P43	4742467	1988-05-03		Messerich et al.
P44	5295222	1994-03-15		Wadhwa et al.
P45	5187788	1993-02-16		Marmelstein
P46	5339433	1994-08-16		Frid-Nielsen
P47	4390968	1983-06-28		Hennessey et al.
P48	5220501	1993-06-15		Lawlor et al.
P49	5408652	1995-04-18		Hayashi et al.
P50	5524253	1996-06-04		Pham et al.

Signature

Examiner Name	Date